



# pirana work requester

Easy to use, affordable maintenance software

Pirana Work Requester is an efficient, cost effective module permitting users to submit and track work requests to the maintenance team.

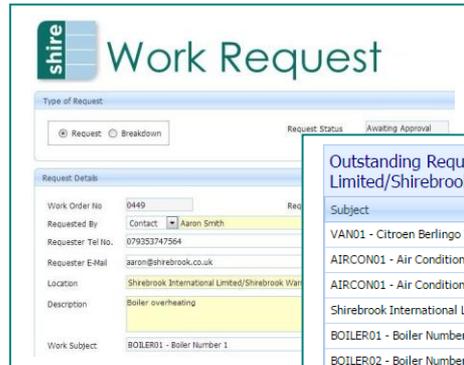
A Work Request is simply a method by which to request actions against an asset, contact, client or location. Once submitted and approved requests can be escalated to work orders.

Pirana Work Requester carries an unlimited-user licence. This means that you can give access to as many people in your organisation as you like at no additional cost.

You only have to enter minimal information to create a valid request – who, where, when. The system will also assume specific defaults thus permitting swift submission of the request.

Requester information will be preserved in the resulting work order. Requesters can monitor the status of their submissions as well as any updates.

Pirana Work & Purchasing Requester permits users to 'claim' a work request thus by-passing the usual approval process. This controlled function is also available to Mobile users.



Call for a free trial

Outstanding Requests at Shirebrook International Limited/Shirebrook Southampton		
Subject	Requester	Request Status
VAN01 - Citroen Berlingo Van 1	Chris Lambert	On Hold
AIRC001 - Air Conditioning Unit 1	Chris Lambert	In Progress
AIRC001 - Air Conditioning Unit 1	Chris Lambert	Scheduled
Shirebrook International Limited/Shi	Chris Lambert	Scheduled
BOILER01 - Boiler Number 1	Chris Lambert	Scheduled
BOILER02 - Boiler Number 2	Chris Lambert	Approved
AIRC001 - Air Conditioning Unit 1	Chris Lambert	Approved
AIRC001 - Air Conditioning Unit 1	Chris Lambert	Approved
AIRC001 - Air Conditioning Unit 1	Chris Lambert	Scheduled

## Why Pirana?

**Ease of Use** The Pirana interface is incredibly easy to pick up; it's possible to get started in minutes!

**Scalable** One size fits all. Pirana is designed for use by one, to any number of users.

**Choice of Setup** Choose from On-Premise (installed) or On-Demand (cloud).

**Secure** Full location security and user access protection.

**Flexible** Configure the system to reflect your own terminology or language.

**Supports Decision Making** KPIs, a powerful reporting capability and advanced filter & search.

**Expert Advice** Shire offers a knowledgeable support service.

**Rapid Setup** Talk to Shire in the morning and you could be using your system later that day!

**Mobile Deployment** Pirana can be deployed on a range of devices including those that are; ruggedised, IP67, ATEX compliant, integral barcode or RFID scanners.

## Features

- Simple request entry of 'who, where, what' information
- Unlimited user licence
- Escalate requests through to approved work orders.
- 'Claim' function to bypass approval process.
- Facilitates Breakdown Reporting

